

West Kent - Community Roles

Wellbeing Support Worker – Actively Involved West Kent

This is an innovative role working on the KCC Universal Community Wellbeing service in West Kent accessible to those over 55 and those under 55 with complex health. Working with a person-centred and outcomes focused approach to ensure people are supported to achieve their personal goals, improve their wellbeing, and can take part in activities they enjoy. Working closely with our voluntary sector provider network and other colleagues to ensure people can access services and activities with all the support they need in place. Ensuring the service is integrated across West Kent and digitally optimised.

Community Activity Support Worker – Actively Involved West Kent

This is an innovative role working on the KCC Universal Community Wellbeing service in West Kent accessible to those over 55 and those under 55 with complex health. Working with a person-centred and outcomes focused approach to ensure people are supported to achieve their personal goals, improve their wellbeing, and can take part in activities they enjoy. Consult beneficiaries and work with local communities to develop new groups and activities which are appealing, inclusive and promote health and wellbeing, linking small groups of people who may enjoy activities or spending time together. Offering one to one support when needed to ensure people are supported to achieve their personal goals, improve their wellbeing, and can take part in activities they enjoy. Ensuring the service is integrated across West Kent and digitally optimised. Working closely with our voluntary sector provider network and other colleagues to ensure people can access services and activities with all the support they need in place.

Community Navigator – Carers (supporting those who care for a family member or friend)

Involve Kent is commissioned by Kent County Council to provide the Community Navigation and Carer's Assessment and Support Service for Carers in West Kent, this is a service to support people caring unpaid for a family member, partner or friend who needs support because of disability, illness, addiction or age-related difficulties.

The purpose of the service is to support Carers in their caring role and enable them to:

- Have access to information, advice and guidance; and integrated, personalized services
- Have a life of their own, maintain social contacts and personal relationships
- Optimize their physical and emotional wellbeing, enjoying separate social and community activities
- Participate in work, leisure activities or education
- Promote and support their financial wellbeing and provide support to maintain good health as appropriate

Community Navigator

This is an innovative role commissioned by KCC to develop the Community Navigation service across West Kent. Working in an outcome focussed way to improve people's quality of life, health and wellbeing by recognising that this can be affected by a range of social, economic and environmental factors. Supporting people to achieve their personal aspirations, access health and care systems, community equipment, care and support at home, participate in their local and wider communities, enhance effective personal support networks, enabling individuals to maintain healthy lifestyles; and lead independent and fulfilled lives.

Person Specification	Essential Criteria	Desirable Criteria
Resilient, confident and positive, with a methodical approach to planning of work	X	
Driven, target focused and highly motivated with a focus to achieve contract KPI's as a team member	X	
Ability to learn and work to policies and procedures e.g. Safeguarding, person centred assessment & support planning, The Esther model	X	
Excellent communication skills, able to negotiate, build relationships, advocate for people and inspire others	X	
Able to work as part of a wider team and undertake a wide range of tasks as required	X	
Able to work with self-reliance and with confidence to take responsibility (within professional boundaries)	X	
Knowledge of older person's issues and an empathetic and patient approach	X	
Outgoing, energetic and passionate about improving the wellbeing of others	X	
Resilient and confident, able to work in the community and home visiting clients	X	
Good IT skills and experience of using a database or CRM system	X	
Driving licence and use of a car	X	
Background in health/social care or working with people in the community		X
Experience of setting up events, activities, forums and groups		X
Experience of motivating, empowering and supporting people to achieve goals		X